TOTAL SDG REPORTING

Reporting period 2019-2020
TOTAL has committed since 2016 to contributing to the Sustainable Development Goals (SDGs) and has structured its approach to responsible development in order to make a more significant contribution to the SDGs.

The Group has identified the most significant SDGs for its activities in order to focus its efforts on the segments in which it is able to make a direct contribution. TOTAL therefore considers the SDGs as an opportunity to better measure and assess its contribution to society as a whole.

The Group builds its CSR approach on the basis of its four pillars of action for sustainable development, namely the integration of the climate in its strategy, the preservation of the environment, respect for and the mobilization of employees and suppliers and its contribution to the economic development of its host regions.

Total’s CSR approach in relations to the SDGs

The Group’s contributions to the SDGs are reported here after.

For further information, see Total’s Universal Registration Document 2019, Total’s GRI report and Total’s Communication on Progress
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# INTEGRATING CLIMATE INTO THE STRATEGY

## Total’s core contributions through its mission

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<th>Sources of information on Total’s reporting</th>
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<tbody>
<tr>
<td><strong>SDG 7 Affordable and clean energy</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| **7.1** | Access to energy | Total’s ambition is to benefit 25 million people by 2025  
**URD 2019 p.37 2.1.3.4 Access to energy**  
[https://www.accesstoenergy.total/en/home](https://www.accesstoenergy.total/en/home) |
| **7.2** | Renewables energies development | TOTAL aims at holding an installed gross production capacity of renewable electricity in excess of 25 GW by 2025, of which 10 GW in Europe. In 2019, this gross installed capacity was about 3 GW.  
**URD 2019 p.229 5.6.2 2) Developing a profitable low carbon electricity business**  
**URD p.36 2.1.3.2 Electricity production from renewables**  
CC – p. 33 Low carbon electricity at the center of our strategy |
| **7.2** | Other low carbon energies | **URD 2019 p.228 5.6.2 -1) Growing in the natural gas value chain 2) Avoid expensive oil, reducing emissions at our facilities and promoting sustainable biofuels**  
**URD p.64 -2.4.1.1 Developing new ways to produce fuels and polymers**  
CC – p. 40 Promoting sustainable biofuels |
| | | **Storage**  
**URD p.37 2.1.3.3 Electricity storage** |
| | | **Mobility**  
**URD p.72 – 2.5.5 Products and services development (alternatives to traditional fuels)**  
CC – p. 36 Alternatives for transportation: natural gas and electricity lead the way  
**CDP C4 Targets and performance – low carbon products** |
| **7.3** | Energy efficiency – our operations | The Group's target for the 2010-2020 period is to improve the energy efficiency of its operated facilities by an average of 1% per year.  
**URD p. 229 5.6.2 - 2) Avoid expensive oil, reducing emissions at our facilities and promoting sustainable biofuels**  
**URD p. 232 – 5.6.4 Targets and metrics to measure climate-related risks and opportunities**  
CC – p. 38 Curtailing emissions from our sites  
SP – Climate indicators  
CDP C8 Energy |
| 7.3 | Energy efficiency – our clients | TOTAL offers customers an energy efficiency consultancy service so that they can optimize their own energy consumption and reduce their GHG emissions. | **URD p. 229 – 5.6.2 - 4)** Developing businesses that contribute to carbon neutrality  
**URD p.39 2.1.6 Carbon neutrality businesses**  
**CC – p. 45 Energy efficiency: supporting our customers as they reduce their emissions** |
| 7.A | R&D and innovation | The R&D programs developed around the low-carbon mix aim to reduce the carbon intensity of energy by developing the entire gas and LNG value chain, renewable and alternative energies, storage, energy management systems, carbon capture, utilization and storage, energy efficiency, biofuels and fluids for carbon-neutral mobility.  
**URD p.77 2.7.2 Low carbon mix**  
**Total Carbon Neutrality Ventures** is focused on finding, funding and fostering high-potential start-ups which will contribute to creating a low carbon future  
**URD p.39 2.1.6.2 Total Carbon Neutrality Ventures** |
| 7.A | Education and awareness on low carbon energy | **Youth awareness**  
Total established **Planète Energies, a dedicated website** with an educational objective aimed for pupils, teachers of elementary, secondary and high schools looking to understand all about the various existing energies. |

| SDG 9 Industry, innovation and infrastructure |
| 9.1 / 9.A | Infrastructure investment – reliable energy | The Group anticipates that its net investments will be between $16 billion and $18 billion per year between 2019 and 2023  
**URD p.14 1.4.3 A targeted investment policy**  
**URD p.74 2.6 Investments**  
**EP – research and development** |
| 9.1 | Infrastructure investment – sustainable mobility | TOTAL aims to operate 150,000 charging points on private or public parking lots in Europe by 2025. TOTAL has also launched a range of fluids for electric and hybrid vehicles.  
**URD p.72 2.5.5 Products and services development (alternatives to traditional fuels)**  
**URD p.77 2.7.2 Low carbon mix**  
**CC – p. 36 Alternatives for transportation: natural gas and electricity lead the way**  
**Web – Total, committed to sustainable mobility** |
| 9.2 | Direct Economic Value | The Group builds a global, integrated local development approach (“in-country value”) that is part of a dialogue with the local populations and public and private players. This approach creates synergies among all the value-creating elements for host countries (employment, subcontracting, infrastructure, support for local industries, socioeconomic development projects, education, access to energy, etc.) by promoting the Group’s industrial know-how. The Group intends to apply this approach over the long term to ensure that its presence in these regions and its major projects create shared prosperity.  
**URD p.4 1.1.2 2019 key Group figures**  
**URD p.22 1.6 Strong 2019 results**  
**URD p.241 5.9.1 Fostering the economic development of the regions** |
| 9.4 | Infrastructure adaptation | **URD p.241 5.9.1** Fostering the economic development of the regions – Leveraging the reindustrialization of the Group’s platforms |
| 9.5 | R&D and innovation | Total invested $1.1 billion to prepare for the future (including investments in Total Carbon Neutrality Venture). The Group relies on a dynamic R&D policy to conduct and develop its activities. As part of the Group’s ambition to become the responsible energy major, TOTAL finalized in 2019, its R&D strategic plan to determine its positioning for the five coming years, together with its portfolio of research programs. The portfolio of programs is divided into five focus areas: safety and environment, low-carbon mix, operational efficiency, new products and, finally, digital. |
| **SDG 13 Climate action** | 13.1 Risks and opportunities linked to climate change | **URD p.227 5.6.1** Governance<br>**URD p.228 5.6.2** Identification of climate-related risks and opportunities<br>**URD p.231 5.6.3** Risk management<br>**CDP C1** Governance<br>**CDP C2** Risks and opportunities |
| | **Four climate-oriented strategic focuses**<br>1 Growing in the natural gas value chain<br>2 Developing a profitable low-carbon electricity business<br>3 Avoid expensive oil, reducing emissions at our facilities and promoting sustainable biofuels<br>4 Developing businesses that contribute to carbon neutrality | **URD p.228 5.6.2** Strategy<br>**CC – p. 5 CEO’s foreword** – Complementary Energies to reconcile climate and development<br>**CDP C3** Business strategy |
| **13.1** | Curtailing emissions | **The Group’s targets:**<br>– reduce the GHG emission (Scopes 1 & 2) on operated oil & gas facilities of 46 Mt CO2e in 2015 to less than 40 Mt CO2e in 2025;<br>– reduce the routine flaring by 80% on operated facilities between 2010 and 2020 in order to eliminate it by 2030;<br>– improve by an average of 1% per year the energy efficiency of operated facilities between 2010 and 2020;<br>– reduce the intensity of the methane emissions of the facilities operated by the Group for its Upstream hydrocarbons activities remaining below 0.20% of the commercial gas produced;<br>– maintain the intensity of CO2e emissions of the facilities operated by the Group for its Upstream hydrocarbons activities lower than 20 kg CO2e/boe. | **URD p.232 5.6.4** Targets and metrics to measure climate-related risks and opportunities<br>**CC – p. 30** Controlling methane emissions<br>**CC – p. 38** Curtailing emissions from our sites<br>**CDP C4** Targets and performance – emissions reduction initiatives<br>**SP – Climate indicators** |
| **13.1** | Contribution to carbon neutrality | **Net zero ambition**<br>Total has adopted a new climate ambition to get to net zero by 2050 together with... |
society for its global business across its production and energy products used by its customers.

3 major steps:

1. Net Zero across Total’s worldwide operations by 2050 or sooner (scope 1+2)

2. Net Zero across all its production and energy products used by its customers in Europe by 2050 or sooner (scope 1+2+3)

3. 60% or more reduction in the average carbon intensity of energy products used worldwide by Total customers by 2050 (less than 27.5 gCO2/MJ) - with intermediate steps of 15% by 2030 and 35% by 2040 (scope 1 + 2 + 3)

**SP - Climate**

**Carbon neutrality businesses**

Total develops businesses that will help achieve carbon neutrality through providing energy efficiency services to its customers and by investing in natural carbon sinks such as forests and wetlands, and in carbon capture, utilization, and storage (CCUS)

**URD p.39 2.1.6 Carbon neutrality businesses**

**CC – p. 42 Natural carbon sinks**

**CC – p. 43 Preparing for industrial deployment of CCUS**

**CC – p. 45 Energy efficiency: supporting our customers as they reduce their emissions**

| 13.1 | Targets to monitor climate performance | Total’s ambition is to reduce the carbon intensity of energy products used by its customers by 15% between 2015, the date of the Paris Agreement, and 2030 |
| 13.2 | Climate advocacy | Carbon pricing For more than a decade, Total has been calling for the adoption of a global price on carbon and applying an internal carbon price when evaluating its own projects. |

**URD p.232 5.6.4 Targets and metrics to measure climate-related risks and opportunities**

**CC – p. 47 An indicator that monitors customer demand for a smaller footprint**

**CC – p. 54 Our reporting framework – TFCD / CDP**

**CC – p. 56 Indicators**

**SP – Climate indicators**

**CDP C4 Targets and performance**

**CDP C6 Emissions data**

**CDP C7 Emissions breakdown**

**CDP C11 Carbon pricing**

**Trade associations**

Total is a member of many industry associations, and we have published a list of our affiliations since 2016. We typically cooperate with these organizations on technical or scientific matters, but some of these groups also take public stances on climate issues. In 2019, we decided to review how their positions aligned with our own.

**CC – p. 50 Total and industry associations – reviewing to work better together**

**CDP C12 Engagement**
TOTAL is committed to various sector initiatives on the main challenge raised by climate change. Indeed, tackling climate change requires cooperation between all actors, from both public and private sectors.

**URD p.230 5.6.2 Strategy – Sector initiatives and international framework**

**CC – p. 18 OGCI: Oil and gas producers pull their efforts**

**CC – p. 20 Multiple partnerships**

TOTAL also actively participates in the debate on climate issues, thanks especially to its long-term partnerships with university chairs, such as the Climate Economics Chair at Paris-Dauphine University, the climate change research program of Massachusetts Institute of Technology (MIT)(3), and Toulouse School of Economics. TOTAL also offers training and makes presentations at several universities, thereby taking part in the debate.
<table>
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</table>
| 11.1            | Access to basic services | URD p.243  5.9.2.4 Taking socio-economic initiatives in favor of local communities  
(Providing access to basic needs (access to energy, water, health, etc.)) |
| 11.2            | Sustainable mobility    | See target 9.1 - Infrastructure investment – sustainable mobility |
| 11.4            | Culture heritage        | The **Total Foundation program** aims to promote heritage and the cultural openness of young people through actions to conserve heritage, to support contemporary creation by young people and to encourage access to artistic and cultural education.  
URD – p.244  5.9.3.2 Total Foundation – Four areas of action – Cultural dialogue and heritage  
Web – Total Foundation – Cultural dialogue and heritage |
| 11.4            | Natural heritage        | As part of its biodiversity commitments:  
- Total does not conduct oil and gas exploration or production operations in the area of natural sites listed on the UNESCO World Heritage List (as per the list of 31st December 2018).  
- TOTAL does not conduct any oil exploration activities in oil fields under sea ice in the Arctic.  
- TOTAL develops biodiversity action plans for operated production sites located in the most sensitive protected areas  
URD p.225 5.5.4 Managing impact to biodiversity and ecosystems during projects and operations |
| 11.6            | Emissions               | The Group’s operations generate emissions into the atmosphere from combustion plants and the various conversion processes. The Group set itself targets for the reduction in sulfur dioxide (SO2): decrease sulfur dioxide (SO2) emissions into the air by 50% between 2010 and 2020  
URD p.223 5.5.3 Limiting the environmental footprint – Water, air |
### Preserving the Environment

**Total’s direct contributions through its responsible business approach**

<table>
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</table>
| **12.2** | Resources efficiency | Fresh water  
The Group’s activities, mainly those of Refining & Chemicals, and to a lesser extent those of the Exploration & Production and the Integrated Gas, Renewables & Power segments, may potentially have an impact on, as well as be dependent on, water resources. This is especially true when an activity is located in a water resources sensitive environment.  

**Soil**  
TOTAL uses the ground surface that it needs to safely conduct its industrial operations and, in 2019, did not make extensive use of ground surfaces that could substantially conflict with various natural ecosystems or agriculture.  

**12.2** | Energy efficiency | See target 7.3 – energy efficiency (our sites and our customers) |
| **12.4** | Environmental policy & commitments | TOTAL strives to control its energy consumption, its emissions in natural environments (water, air, soil), its residual waste production, its use of natural resources and its impact on biodiversity.  
The Group’s environmental progress targets(a):  
– decrease sulfur dioxide (SO2) emissions into the air by 50% between 2010 and 2020;  
– valorize more than 50% of the waste produced by the sites operated by the Group;  
– maintain the hydrocarbon content of water discharges below 30 mg/l for offshore sites and below 15 mg/l for onshore and coastal sites.  

**12.4** | Accidental pollutions prevention | To prevent incident risks and, in particular, major spills that could reach the environment, TOTAL implements appropriate policies of risk management.  

**URD** p.221 5.5.1 General policy and environmental targets  
For climate policy & indicators, see target 13.1 – curtailing emissions  

**URD** p.216 5.4.1 Preventing the occurrence of major industrial accidents  
**URD** p.222 5.5.2 Preventing risks of accidental pollution  
**SP** – Health and safety indicators  
**SP** – Environment indicators
| 12.4 | Local environmental footprint | TOTAL implements a policy of avoiding, reducing, managing and monitoring the environmental footprint of its operations. As part of this policy, emissions are identified and quantified by environment (water, air and soil) so that appropriate measures can be taken to better control them.

**Air, water**
The Group’s environmental progress targets(a):
– decrease sulfur dioxide (SO2) emissions into the air by 50% between 2010 and 2020;
– valorize more than 50% of the waste produced by the sites operated by the Group;

**Soil**
The risks of soil pollution related to TOTAL’s operations come mainly from accidental spills (see target 12.4 – accidental pollutions prevention) and waste storage (see target 12.4 – waste management).

URD p.223 5.5.3 Limiting the environmental footprint
SP – Environment indicators

GHG emissions
See target 13.1 – curtailing emissions

| 12.4 | Waste management | Total’s target: Valorize more than 50% of the waste produced by the sites operated by the Group

URD p.226 5.5.5 Promoting a better use of natural resources by supporting the circular economy – Waste prevention and management

| 12.5 | Circular economy | Plastics
TOTAL is deeply committed to developing recycling in order to address the issue of end-of-life of plastics. In addition, TOTAL has the ambition to produce 30% of its polymers from recycled materials by 2030.

URD p.64 2.4.1.1 Refining and Petrochemicals – Plastics recycling and circular economy
URD p.227 5.5.5 Promoting a better use of natural resources by supporting the circular economy – Developing polymers from recycled plastics

R&D
The R&D programs developed around safety and environment are aimed at reducing risks and accidents, mitigating lifecycle impact of the Group’s activities and products, developing the circular economy, recycling and frugal use of resources.

URD p.76 2.7.1 Safety and environment

| 12.6 | Sustainability reporting | Non-Financial Performance Disclosure
Chapter 5 of the Universal Registration Document constitutes the consolidated statement of non-financial performance as per Article L. 225-102-1 of the French Commercial Code, and discloses how the Company and the entities included in the scope of consolidation, in accordance with Article L. 233-16 of the French Commercial Code, take into account the social and environmental consequences of their activities, as well as the effects of those activities with regard to respect for human rights and fighting corruption and tax evasion.

TOTAL Classification: Restricted Distribution
TOTAL - All rights reserved
Pursuant to the above mentioned Article L. 225-102-1, the statement also includes information about the impact on climate change of the Company’s activity and the use of the goods and services that it produces, its societal commitments in order to promote sustainable development, the circular economy, the collective agreements in place within the Company and their impacts on the Company’s economic performance as well as on employees’ working conditions, the actions aimed at fighting discrimination and promoting diversity, and the measures taken in favor of people with disabilities.

**Task-force on Climate-related Financial Disclosure**
TOTAL publicly announced its support for the TCFD and its recommendations and has implemented them since its 2017 annual report.

**UN Guiding Principles reporting framework**
In 2016, TOTAL published an initial Human Rights Briefing Paper, in line with the UN Guiding Principles Reporting Framework, making it the first company in the oil and gas industry to do so. An updated version of this document was published in 2018.

| 12.7 | Sustainable procurement practices | **Fundamental Principles of Purchasing**, launched in 2010, specify the commitments that TOTAL expects its employees and suppliers to adhere to in the following areas: respect for human rights at work, the protection of health, security and safety, preservation of the environment, prevention of corruption and of conflicts of interest and the fight against fraud, respect for competition law, as well as the promotion of economic and social development. |
| 12.8 | Products information & labelling | Unless certain precautions are taken, some of the petroleum or chemical products marketed by TOTAL pose potential consumer health and safety risks. |

<table>
<thead>
<tr>
<th>SDG 14 Life below water</th>
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</table>
| **14.1** | Marine pollution – from operations | **Preventing pollution**
See target 12.4 – accidental pollutions prevention |
| | | **Water discharges**
See target 12.4 – Local environmental footprint |
| | Marine pollution – from marine transport | **Own vessels**
For its sea and river shipment requirements, TOTAL only charters ships and barges that meet the highest international standards. |
| | | **Clients’ vessels**
In order to meet the new emission standards for marine fuels that came into effect on January 1, 2020, TOTAL is supporting its customers through this transition with |
its subsidiary Total Marine Fuels Global Solutions, which offers a diversified range of marine fuels and associated services. Consequently, the Group reorients its product portfolio with fuels with a sulfur content below 0.5% and LNG.

**14.1** Marine pollution – from plastics

See target 12.5 – circular economy

**14.2** Ecosystems preservation

<table>
<thead>
<tr>
<th><strong>Biodiversity approach</strong></th>
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</thead>
<tbody>
<tr>
<td>The Group takes biodiversity and ecosystems into account in its reference frameworks. For new facilities developed by the Group, internal rules require that impact assessment taking into account biodiversity and ecosystems be carried out and that action be taken if necessary. For existing facilities, the Group recommends that its subsidiaries apply the avoid – reduce – restore – compensate approach.</td>
</tr>
</tbody>
</table>

The Group is committed to:

- systematically develop biodiversity action plans for production sites located in protected areas (located in an IUCN I to IV or Ramsar convention protected area);
- not conducting oil and gas exploration or production operations in the area of natural sites listed on the UNESCO World Heritage List (as of December 31, 2018);
- not conducting exploration in oil fields under sea ice in the Arctic.

**Reducing local environmental impacts**
See target 12.4 – Local environmental footprint

**14.3** Global GES emissions

See target 13.1 – curtailing emissions

**14.a** R&D

In July 2018, and within the framework of the Act4Nature initiative, Total made 16 biodiversity commitments. Among them: Total, in partnership with specialized organizations, such as the UN Environment World Conservation Monitoring Centre, develops innovative tools and methods for the analysis and modeling of biodiversity data collected as part of its baseline studies and promotes their sharing with the scientific community.

**SDG 15 Life on land**

**15.1** Ecosystems preservation

<table>
<thead>
<tr>
<th><strong>Biodiversity approach</strong></th>
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</thead>
<tbody>
<tr>
<td>The Group takes biodiversity and ecosystems into account in its reference frameworks. Thus, for new facilities developed by the Group, internal rules require that impact assessment taking into account biodiversity and ecosystems be carried out and that action be taken if necessary. For existing facilities, the Group recommends that its subsidiaries apply the avoid – reduce – restore – compensate approach.</td>
</tr>
</tbody>
</table>

**URD p.72 2.5.5 Products and services development – Natural gas for shipping**
**CC – p. 36 Alternatives for transportation: Natural gas and electricity lead the way – Shipping, the potential of LNG**
The Group is committed to:
– systematically develop biodiversity action plans for production sites located in protected areas (located in an IUCN I to IV or Ramsar convention protected area);
– not conducting oil and gas exploration or production operations in the area of natural sites listed on the UNESCO World Heritage List (as of December 31, 2018).

**Reducing local environmental impacts**
See target 12.4 – Local environmental footprint

<table>
<thead>
<tr>
<th>15.2</th>
<th>Sustainable biofuels sourcing</th>
<th>Biofuels</th>
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<tr>
<td></td>
<td></td>
<td>All the biofuels incorporated by the Group in Europe are certified as sustainable ISCC EU type certification according to the criteria required by the European Union. This certification imposes criteria of sustainability and traceability of the oils (carbon footprint, non-deforestation, proper soil use, respect for Human Rights). Those criteria apply to the entire production and distribution chain of the sustainable biofuels and were strengthened in 2019 as part of the revision of the Directive on renewable energy in transport.</td>
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**URD p.225 5.5.4 Managing impacts to biodiversity and ecosystems during projects and operations**
**SP – Total’s biodiversity brochure**

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<thead>
<tr>
<th>15.2</th>
<th>Nature Based Solutions</th>
<th>The Group’s target is to reach a sustainable storage capacity of 5Mt CO2/y by 2030.</th>
</tr>
</thead>
<tbody>
<tr>
<td>15.a</td>
<td></td>
<td><strong>URD p.39 2.1.6.4 Natural carbon sinks</strong> <strong>URD p.229 5.6.2 Strategy – 4) Developing businesses that contribute to carbon neutrality</strong> <strong>CC – p.42 Natural Carbon Sinks: USD 100 Million a Year to capture and Store Carbon</strong></td>
</tr>
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</table>

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<thead>
<tr>
<th>15.1</th>
<th>Forest preservation</th>
<th>Total Foundation <strong>The Total Foundation program</strong> aims to take action to protect sensitive ecosystems through the natural storage of carbon, improve biodiversity and the quality of life of local communities, and raise awareness of young people in environmental conservation.</th>
</tr>
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<tbody>
<tr>
<td>15.2</td>
<td></td>
<td><strong>URD p.244 5.9.3.2 Total Foundation – Four areas of action – Forests and Climate</strong> <strong>Web – Total Foundation – Cultural dialogue and heritage</strong></td>
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### Total’s indirect or local contributions

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<td>6.1</td>
<td>Access to water</td>
<td>URD p.243 5.9.2.4 Taking socio-economic initiatives in favor of local communities – Providing access to basic needs (access to energy, water, health, etc.)</td>
</tr>
<tr>
<td>6.2</td>
<td>Sanitation and Hygiene</td>
<td>CDP Water disclosure</td>
</tr>
<tr>
<td>6.3</td>
<td>Water management</td>
<td>The Group’s operations generate discharges into wastewater. In addition to complying with applicable legislation, the Group drew up a guide that the Group subsidiaries can use to limit the quantities discharged. The Group’s target is to maintain hydrocarbon content of water discharges below 30 mg/l for offshore sites and below 15 mg/l for onshore and coastal sites. URD p.223 5.5.3 Liming the environmental footprint – Water, air SP – Environment indicators CDP Water disclosure</td>
</tr>
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<td>6.4</td>
<td>Resources efficiency</td>
<td>The Group’s activities, mainly those of Refining &amp; Chemicals, and to a lesser extent those of the Exploration &amp; Production and the Integrated Gas, Renewables &amp; Power segments, may potentially have an impact on, as well as be dependent on, water resources. This is especially true when an activity is located in a water resources sensitive environment. URD p.224 5.5.3 Limiting the environmental footprint – Sustainable use of resources SP – Environment indicators CDP Water disclosure</td>
</tr>
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<td>6.6</td>
<td>Ecosystems preservation</td>
<td>See targets 14.2 and 15.1 – Ecosystems preservation</td>
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## RESPECTING AND MOBILIZING EMPLOYEES AND SUPPLIERS

Total’s core contributions through its mission

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<td>8.1</td>
<td>Responsible tax policy</td>
<td>See target 10.4 – Responsible Tax Policy</td>
</tr>
<tr>
<td>8.2</td>
<td>Economic productivity</td>
<td><strong>Direct value generated</strong>&lt;br&gt;URD 2019 p.4 1.1.2 2019 key Group figures&lt;br&gt;URD 2019 p.23 1.6.1.2 2019 Group results&lt;br&gt;SP – Economic indicators</td>
</tr>
<tr>
<td>8.3</td>
<td>Support to local economic growth</td>
<td><strong>Shared-value</strong>&lt;br&gt;The Group has built a global, integrated local development approach (“in-country value”) that creates synergies among all the value-creating elements for host countries (employment, subcontracting, infrastructure, support for local industries, socioeconomic development projects, education, access to energy, etc.) by promoting the Group’s industrial know-how.&lt;br&gt;URD p.241 5.9.1 Fostering the economic development of the regions&lt;br&gt;SP – Creating and sharing value&lt;br&gt;Local procurement&lt;br&gt;TOTAL’s activities generate hundreds of thousands of direct and indirect jobs worldwide. Present in more than 130 countries, the Group currently works with a network of more than 100,000 suppliers of goods and services.&lt;br&gt;URD p.247 5.10.3 The Group’s responsible procurement actions</td>
</tr>
<tr>
<td>8.4</td>
<td>Resource efficiency</td>
<td>See target 12.2 – Resources efficiency</td>
</tr>
<tr>
<td>8.5</td>
<td>Decent work</td>
<td><strong>Remuneration policy</strong>&lt;br&gt;The Group’s compensation policy applies to all companies in which TOTAL S.A. holds the majority of voting rights. The aim of this policy is to ensure external competitiveness and internal fairness, reinforce the link to individual performance, increase employee share ownership and implement the Group’s corporate social responsibility commitments.&lt;br&gt;URD p.207 5.3.1.2 A responsible compensation policy&lt;br&gt;<strong>Long-term employability</strong>&lt;br&gt;See target 4.3 / 4. 4 – Employee training and education&lt;br&gt;<strong>Non-discrimination</strong>&lt;br&gt;Total aims to promote equal opportunities and diversity. It intends to ban all discrimination related to origin, gender, sexual orientation or identity, disability, age or affiliation with a political, labour or religious organization, or membership in a minority group.</td>
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<tr>
<td>8.6</td>
<td>Youth insertion</td>
<td>See target 4.4 / 4.5 – Youth insertion</td>
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<tr>
<td>8.7</td>
<td>Forced labour and child labour</td>
<td>The prohibition of forced and child labor, non-discrimination, just and favorable conditions of work, as well as safety, all form part of the principles set out in TOTAL’s Code of Conduct and are developed in the Human Rights Guide and in the Information Document on Human Rights (2016 and 2018 editions). The prevention of forced and child labour in the supply chain is a major area of concern.</td>
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<tr>
<td>8.8</td>
<td>Occupational health and safety</td>
<td>For TOTAL, being committed to better energy means, first and foremost, ensuring the safety of its employees, stakeholders and facilities. It also means protecting the health of all those related directly or indirectly to its activities. TOTAL's target is to be recognized as a benchmark for safety in its industry and achieve zero fatalities.</td>
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<td></td>
<td>Social dialogue</td>
<td>Total maintains on going exchanges with Group employees and their representatives. Social dialogue is a key component of the Group’s corporate vision. It includes all types of negotiations, consultations or exchanges of information between Group’s entities, the employees and their representatives about economic and social issues related to the life of the company In 2019, 80.3% of companies had an employee representation.</td>
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</table>
Total’s direct contributions through its responsible business approach

<table>
<thead>
<tr>
<th>SDG and targets</th>
<th>Related business theme</th>
<th>Sources of information on Total’s reporting</th>
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<tbody>
<tr>
<td>SDG 3 Good health and well being</td>
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</tbody>
</table>
| 3.1 / 3.2 / 3.7 | Maternity provisions | In 2015, Total signed a global agreement with the international IndustriAll Global Union trades union federation on the promotion of human rights at work, diversity, the participation of employees and their representatives in social dialogue and the recognition of health and safety at work. Article 3.2 includes specific maternity provisions.  
**URD p.215 5.3.3 Promoting social dialogue** |
| 3.3 / 3.4 / 3.5 | Peoples’ health | Employees’ health  
For Total, being committed to better energy means, first and foremost, ensuring the safety of its employees, stakeholders and facilities. It also means protecting the health of all those related directly or indirectly to its activities.  
**URD p.220 5.4.3 Preventing occupational health risks**  
**SP – Health and Safety indicators**  
Employees’ benefits  
See target 3.7 – health coverage  
**URD p.237 5.7.2 Human right and local communities** |
| 3.6 | Road safety | The Group adopted a policy intended to reduce the number of accidents in the field of road transport by applying standards that are, in some cases, more stringent than certain local regulations. The 27% reduction in the number of serious injuries between 2016 and 2019 is a testimony to the efforts that have been made.  
**URD p.219 5.4.2 Preventing occupational accidents – road transport.** |
| 3.8 | Health coverage | Employees’ benefits  
Total provides pension and employee benefit programs (health and death) meeting the needs of the subsidiaries and the Group’s standards with the aim that each employee can:  
**URD p.244 5.9.3.2 Total Foundation – Four areas of action – Road safety**  
Web – Total Foundation – Youth inclusion and education |
- Benefit, in case of illness, from coverage that is at least equal to the median amount for the national industrial market;
- Save or accumulate income substitution benefits for retirement;
- Arrange for the protection of family members in case of the employee’s death via insurance that provides for the payment of a benefit recommended to equal two years’ gross salary.

**URD p.207 5.3.1.2 A responsible compensation policy**

| 3.9 | Environmental stewardship | See target 12.4 – Local environmental footprint |

**SDG 4 Quality education**

**4.4 / 4.5** Youth insertion

**Youth insertion within the company**

Total is committed to promoting the professional integration of young people, thus increasing their employability. It believes that for maximum impact, this issue must be tackled as early as possible in the education system, and has therefore put in place targeted actions tailored to the specific context of the countries where they are implemented.

**URD p.213 5.3.3.1 Promoting equal treatment of employees and banning discrimination – Commitment to promote the professional integration of young people**

**Total Foundation**

The Total Foundation program aims to empower young people, particularly socially at-risk young people, by means of support and guidance, training, particularly in industry, and insertion in the workplace.

**URD p.244 5.9.3.2 Total Foundation – Four areas of action – Youth education and inclusion**

**Web – Total Foundation – Youth inclusion and education**

**4.3 / 4.4** Employee training and education

**Long-term employability**

The Group invests in the development of employees by providing individual support and by implementing a tailored training policy that focuses on two areas: facilitating skills acquisition in order to keep up with the development of job sectors and technologies, and contributing to maintaining employees’ long term employability.

In 2019, 77% of employees attended at least on-site training during the year.

**URD p. 209 5.3.2 Maintaining employees’ long-term employability**

**SDG 5 Gender equality**

**5.1** Gender equality

**Non discrimination policy**

TOTAL is committed to respecting and promoting the principle of equal treatment for women and men, while ensuring that it is correctly applied. Equal treatment for women and men is promoted in the Group through a global policy of gender diversity, quantitative targets set by General Management, Human Resources processes that take the issue of gender into consideration, agreements in favor of a better work-life balance and awareness-raising and training actions.

**Equal remuneration**

In terms of compensation, specific measures have been set in place since 2010 to prevent and compensate for any unjustified salary gaps. Regular checks are performed during salary-raise campaigns to ensure employees are treated fairly.
| 5.1 | Women empowerment in local communities | TOTAL sets up dialogue procedures based on the consultation and involvement of stakeholders in order to develop constructive and transparent relations with them. The approach to dialogue at Exploration & Production is managed in certain subsidiaries by local community liaison officers who speak the language and understand the customs. They play a decisive role in establishing a good relationship and paying special attention to listening to the most vulnerable populations (ethnic minorities, natives, women). |
| 5.5 | Women in leadership | In order to ensure a more balanced representation of men and women among senior managers, the Group set the following goals, which are to be reached in 2020:
- 25% women senior executives;
- 18% women senior managers;
- more than 20% women members on the Management Committees (head office and subsidiaries);
- more than 20% women members on the Management Committees of branches and in large functional divisions. |
| 5.1 | Parental leave | **Maternity provisions**
See target 3.1 / 3.2 / 3.7 – Maternity provisions

**Parental leave**
In France, an equal opportunity agreement was negotiated with staff representative bodies in June 2019, applicable to the “Socle social commun” scope. It foresees, in particular, extending paternity leave to three consecutive calendar weeks, less stringent remote working conditions (whether occasional or not) and the right to return-to-work coaching following maternity leave. |
CONTRIBUTING TO THE ECONOMIC DEVELOPMENT OF HOST REGIONS

Total’s direct contributions through its responsible business approach

<table>
<thead>
<tr>
<th>SDG and targets</th>
<th>Related business theme</th>
<th>Sources of information on Total’s reporting</th>
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<tbody>
<tr>
<td>10.1</td>
<td>Communities empowerment</td>
<td>Communities engagement</td>
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<tr>
<td>10.2/10.3</td>
<td>Non-discrimination</td>
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</tbody>
</table>

Total’s direct contributions through its responsible business approach

**SDG 10 Reduced inequalities**

**Total’s direct contributions through its responsible business approach**

**SDG 10 Reduced inequalities**

**Communities engagement**

TOTAL sets up dialogue procedures based on the consultation and involvement of stakeholders in order to develop constructive and transparent relations with them. TOTAL acknowledges the specificities of indigenous and tribal peoples (as referred to in International Labor Organization Convention No. 169) and has developed a Charter of Principles and Guideline to be followed with these communities which may be affected by its activities.

The approach to dialogue at Exploration & Production is managed in certain subsidiaries by local community liaison officers who speak the language and understand the customs. They play a decisive role in establishing a good relationship and paying special attention to listening to the most vulnerable populations (ethnic minorities, natives, women).

**URD p.243 5.9.2.2 Local stakeholder engagement**

**Total Foundation**

In the face of growing inequality and environmental challenges, the Group’s wish has been to strengthen its public interest initiatives and efforts in the development of the regions in which it is present by favoring in particular actions that benefit young people first. In 2017, it has therefore decided to structure its actions within the framework of the Total Foundation program, which covers the citizenship initiatives undertaken every day worldwide by the Group’s subsidiaries and by its corporate foundation.

The Total Foundation program focuses on four areas of action: youth education and inclusion, road safety, forests and climate, cultural dialogue and heritage.

**URD p.244 5.9.3.1 The Total Foundation Program**

**Gender equality**

See SDG 5 – Gender equality

**Internationalization of management**
With employees representing over 160 nationalities, TOTAL enjoys broad cultural diversity and believes that it is important to promote this at all levels of its activities. The Group has set a target of having local managers representing 50% to 75% of the subsidiaries’ Management Committee members by 2020 and non-French nationals representing 39% of senior managers and 40% of senior executives.

**People with disabilities**
The integration and job retention of people with disabilities are covered by specific measures incorporated into the Group’s diversity policy.

**Youth insertion**
See target 4.4 / 4.5 Youth insertion

**LGBT**
The Group signed the LGBT (lesbian, gay, bisexual and transgender) Charter in 2014. Prepared by the “L’Autre Cercle” association, it establishes a framework for combating discrimination related to sexual orientation or identity in the workplace in France.

**Tolerance of everyone’s beliefs**
TOTAL has written a practical guide to religion in the Group to offer concrete answers to employees’ questions about religion in the workplace and to promote tolerance of everyone’s beliefs, while respecting differences at the same time.

**10.4** Wage and social protection policies

**Remuneration policy**
The Group’s compensation policy applies to all companies in which TOTAL S.A. holds the majority of voting rights. The aim of this policy is to ensure external competitiveness and internal fairness, reinforce the link to individual performance, increase employee share ownership and implement the Group’s corporate social responsibility commitments.

**Employees’ benefits**
TOTAL provides pension and employee benefit programs (health and death) meeting the needs of the subsidiaries and the Group’s standards with the aim that each employee can:
- Benefit, in case of illness, from coverage that is at least equal to the median amount for the national industrial market;
- Save or accumulate income substitution benefits for retirement;
- Arrange for the protection of family members in case of the employee’s death via insurance that provides for the payment of a benefit recommended to equal two years’ gross salary.

**URD p. 207 5.3.1.2 A responsible compensation policy**

**10.4** Responsible tax policy

Tax payments of TOTAL represent a substantial part of the Group’s economic contribution to the countries in which it operates.
<table>
<thead>
<tr>
<th>SDG 16</th>
<th>Peace, justice and strong institutions</th>
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</thead>
<tbody>
<tr>
<td><strong>16.1</strong></td>
<td>Respect for human rights</td>
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<tr>
<td></td>
<td>TOTAL is committed to respecting internationally recognized human rights wherever the Group operates, in particular the Universal Declaration of Human Rights, the Fundamental Conventions of the International Labor Organization (ILO), the UN Guiding Principles on Business and Human Rights, the OECD guidelines for multinational enterprises and the Voluntary Principles on Security and Human Rights (VPSHR).</td>
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<td>The Group has identified six risks subdivided across three key areas:</td>
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<td><strong>human rights in the workplace of TOTAL’s employees as well as of the employees of its suppliers and other business partners:</strong></td>
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<td></td>
<td>– forced labor and child labor;</td>
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<td>– discrimination;</td>
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<td>– just and favorable working conditions and safety.</td>
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<td><strong>human rights and local communities:</strong></td>
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<td>– access to land;</td>
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<td>– the right to health and an adequate standard of living.</td>
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<td><strong>respect for human rights in security-related activities:</strong></td>
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<td>– the risk of misuse of force.</td>
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<tr>
<td>URD p. 235</td>
<td>5.7 Actions in support of human rights</td>
</tr>
<tr>
<td><strong>Human rights in the workplace</strong></td>
<td>The prohibition of forced and child labor, non-discrimination, just and favorable conditions of work, as well as safety, all form part of the principles set out in TOTAL’s Code of Conduct and are developed in the Human Rights Guide and in the Information Document on Human Rights (2016 and 2018 editions).</td>
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<tr>
<td>URD p. 236</td>
<td>5.7.1 Human rights in the workplace</td>
</tr>
<tr>
<td><strong>Human rights and local communities</strong></td>
<td>TOTAL’s operational activities may have impacts on the human rights of local communities, in particular when TOTAL obtains temporary or permanent access to their land for the Group’s projects that may involve the physical and/or economic displacement of these populations.</td>
</tr>
<tr>
<td>URD p. 237</td>
<td>5.7.2 Human rights and local communities</td>
</tr>
<tr>
<td><strong>Managing the societal impacts of the Group’s activities</strong></td>
<td>In certain situations, intervention by government security forces or private security providers may be necessary to protect TOTAL staff and assets. In order to prevent</td>
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<tr>
<td>16.1 / 16.2</td>
<td>Child labour and forced labour</td>
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<td>16.3</td>
<td>Grievance mechanisms</td>
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<td>16.5</td>
<td>Anti-corruption</td>
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<td>16.6</td>
<td>Transparency</td>
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<tr>
<td>16.6</td>
<td>Governance</td>
</tr>
</tbody>
</table>
| 16.7 | Stakeholder engagement | TOTAL engages in dialogue with stakeholders at every level of the organization.  

**Communities**  
In accordance with the Group’s framework documents on societal matters, stakeholders are identified, mapped out and organized by level of priority according to their expectations and degree of involvement. The outcome of this process is the definition of action plans to manage the impacts of activities and consider local development needs, in order to build a long-term relationship based on trust.  

**Civil society**  
The Civil Society Engagement division manages relations between the Group and civil society, represented notably by non-governmental organizations (NGOs), as well as large institutions and multilateral agencies (e.g. Global Compact).  

**Employees and trade unions**  
TOTAL maintains ongoing exchanges with Group employees and their representatives – whose role and position allows for privileged interactions, particularly with management. Social dialogue is a key component of the Group’s corporate vision.  

See target 8.8 – Social dialogue |
## Total’s indirect or local contributions

<table>
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<th>SDG and targets</th>
<th>Related business theme</th>
<th>Sources of information on Total’s reporting</th>
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<tbody>
<tr>
<td><strong>SDG 1 No Poverty</strong></td>
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<tr>
<td><strong>1.1 / 1.2 / 1.3</strong></td>
<td>Responsible social standard</td>
<td>See target 8.5 – Decent work</td>
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<tr>
<td><strong>1.1 / 1.2</strong></td>
<td>Community investments</td>
<td>See target 10.1 – Communities empowerment</td>
</tr>
<tr>
<td><strong>1.2</strong></td>
<td>Access to basic services</td>
<td>URD p. 243 5.9.2.4 Taking socio-economic initiatives in favor of local communities – Providing access to basic needs (access to energy, water, health, etc.)</td>
</tr>
<tr>
<td><strong>1.4</strong></td>
<td>Societal impacts</td>
<td>TOTAL’s operational activities may have impacts on the human rights of local communities, in particular when TOTAL obtains temporary or permanent access to their land for the Group’s projects that may involve the physical and/or economic displacement of these populations. In addition, noise and dust emissions and other potential impacts may also have consequences on the livelihood of neighboring communities. Consequently, the access to land of local communities and their right to health and an adequate standard of living are two salient issues for TOTAL. URD p. 237 5.7.2 Human rights and local communities URD p. 243 5.9.2.3 Managing the societal impacts of the Group’s activities</td>
</tr>
<tr>
<td><strong>SDG 2 Zero Hunger</strong></td>
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<tr>
<td><strong>2.3</strong></td>
<td>Access to land</td>
<td>See target 1.4 Societal impacts HR p. 29 – Addressing our salient issues in local communities – Access to land</td>
</tr>
<tr>
<td><strong>Indigenous and tribal people</strong></td>
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<td></td>
<td>TOTAL acknowledges the specificities of indigenous and tribal peoples (as referred to in International Labor Organization Convention No. 169) and has developed a Charter of Principles and Guidelines to be followed with these communities which may be affected by its activities. This charter encourages the use of experts in order to identify and understand these peoples’ expectations and specificities, consult them and contribute to their socio-economic development. This initiative is also consistent with the United Nations Guiding Principles on Business and Human Rights.</td>
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<td></td>
<td>URD p. 243 5.9.2.2 Local stakeholders engagement HR p. 30 – Addressing our salient issues in local communities – Indigenous and Tribal people</td>
</tr>
<tr>
<td><strong>2.1/2.3</strong></td>
<td>Sustainable sourcing</td>
<td>See target 15.2 – Sustainable biofuels sourcing</td>
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CROSS-CUTTING COLLECTIVE ACTION

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<th>SDG and targets</th>
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<tr>
<td>SDG 17 Partnerships for the goals</td>
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<tr>
<td>17.14 / 17.16 / 17.17</td>
<td>Partnerships</td>
<td>Aside from complying with national regulations in force in every country where the Group operates, TOTAL reiterates each year, since 2002, its support for the United Nations Global Compact, of which it is one of the companies recognized as LEAD. The Group also follows the UN Guiding Principles for Business and Human Rights since their adoption in 2011. The challenges posed by climate change require a collective effort. The Group has joined various international initiatives that involve the private and the public sectors, notably: – carbon pricing (the World Bank’s Carbon Pricing Leadership Coalition, Caring for Climate - United Nations Global Compact, Paying for Carbon call: TOTAL and five other industry leaders); – the end of routine flaring of associated gas (the World Bank’s Zero Routine Flaring by 2030 initiative); – control over methane emissions (Oil &amp; Gas Methane Partnership of the Climate and Clean Air Coalition, the Oil &amp; Gas Climate Initiative in cooperation with UN Environment and EDF, etc.); – greater transparency: support of the recommendations from the G20 Financial Stability Board Task Force on Climate-related Financial Disclosures (TCFD). TOTAL also actively supports collaborative and multi-stakeholder initiatives in areas in which the coordinated involvement of governments, companies and civil society is key to global progress, particularly: – financial transparency: the Group has adhered to the Extractive Industries Transparency Initiative (EITI) since its launch in 2002; – responsible tax principles: the Group publicly supports the B-Team’s responsible tax principles; – the fight against corruption: TOTAL joined the Partnering Against Corruption Initiative (PACI) in 2016, and the Chairman and Chief Executive Officer has been co-chairman since the end of 2019; – the challenge of security and respect for human rights by being a member of the Voluntary Principles on Security and Human Rights (VPSHR) since 2012; – diversity: TOTAL signed in 2010 the “Women’s Empowerment Principles - Equality Means Business” set out by the United Nations Global Compact, in 2016 Close the gender gap – a call to action in World Economic Forum, and, in 2018, the pledge for diversity as part of the European Roundtable of Industrialists; – disability: in October 2018, TOTAL signed the International Labor Organization (ILO) Global Business and Disability Network of the Charter. In January 2020, TOTAL joint The Valuable 500, a global initiative aiming at explicitly putting the...</td>
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| | inclusion of people with disabilities and the unlocking of their potential in the agenda of multinational companies;  
| | – **biodiversity**: in 2018, TOTAL joined the Act4Nature initiative and made commitments to protect biodiversity;  
| | – the **circular economy**: TOTAL is a founding member of the Alliance to End Plastic Waste, launched in 2019, which brings together companies in the plastics and consumer goods value chain to provide solutions for the disposal of plastic waste in the environment, especially in oceans, and to promote their recycling in a circular economy;  
| | – better **access to energy** for populations of emerging countries through a partnership with SE4All;  
| | – the **reduction of inequalities** through the development of social dialogue to favor more inclusive economic growth: TOTAL was one of the first French companies to adhere to the Global Deal initiative at the end of 2017. |

URD p. 18 1.4.4.2 Support for global initiatives  
CC p. 20 – Multiple partnerships